Handling of Personal Information in Inquiries

(1) Name or title of organization

Skyhop Bus Marketing Japan K.K.

(2) Name or title, affiliation, and contact information of the personal information protection administrator (or his/her representative)

Personal Information Protection Manager: General Manager, General Planning Dept. Department: General Planning Department, Sky Hop Bus Marketing Japan Co. Contact address: Chiyoda Bldg. 7F, 3-9-3 Kanda Misaki-cho, Chiyoda-ku, Tokyo, Japan

(3) Purpose of use of personal information

To respond to your inquiries

(4) Provision of Personal Information to Third Parties

Personal information obtained will not be provided to third parties except as required by law. (5) Outsourcing the handling of personal information

We may outsource all or part of the handling of acquired personal information too.

(6) Consequences for not providing personal information

Giving us your personal information is voluntary. If you do not provide us with some of your personal information, we may not be able to respond to your inquiry.

(7) Disclosure, etc. of retained personal data and contact for inquiries

At your request, we will comply with your request for disclosure, notification of purpose of use, correction, addition, or deletion of content, suspension of use, elimination, suspension of provision to third parties, and disclosure of records of provision to third parties (hereinafter referred to as "disclosure, etc.") concerning the personal data we hold. Please refer to the "Contact for complaints, consultations, etc. concerning our handling of

personal information" below for the contact information for disclosure, etc.

- (8) Acquisition of personal information in a manner not easily recognizable by the person concerned We do collect cookies. Please see our Cookie Policy for more information.
- (9) Personal Information Protection Policy

Please refer to our Privacy Policy on our website.

(10) Contact for complaints, consultations, etc. concerning the Company's handling of personal information

Inquiries to

Contact person: General Planning Department Address: 3-9-3 Kanda Misaki-cho, Chiyoda-ku, Tokyo <u>Inquiry Form</u>